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# **Q4 Gift Voucher Promotions Plan**

How to market your gift vouchers to increase sales.

Brought to you by One Tree Gift Vouchers

### Launch Plan

#### Key 2020 dates

- Black Friday 27<sup>th</sup> Nov
- Cyber Week 30<sup>th</sup> Nov 4<sup>th</sup> Dec
- Christmas 25<sup>th</sup> Dec
- Prepare on- and off-line marketing materials
- Run promotions
- Create staff sales incentive





# **Target Market**

• Previous guests looking for special and different gifts.

People love to share their experiences with friends and family.

- Local market prospects within driving distance of your venue.
- Online customers who are looking for gifts that can be personalised and delivered on time. These could be first time customers or returning guests.

# **Copy ideas**



•	This Christmas, treat the one you love (or yourself!) to a gift voucher at
•	'Tis the season to be generous. Give a real treat this Christmas with

- Think outside the socks! Gift vouchers make perfect Christmas gifts.
- Give the gift of luxury this Christmas.
- Here's to 2021. Give your loved ones something to look forward to with a gift voucher.
- Special presents sorted. Give a gift voucher for \_\_\_\_\_\_.
- This year, we have come to appreciate family more than ever. Show them just how special they are with our personalised gift vouchers.

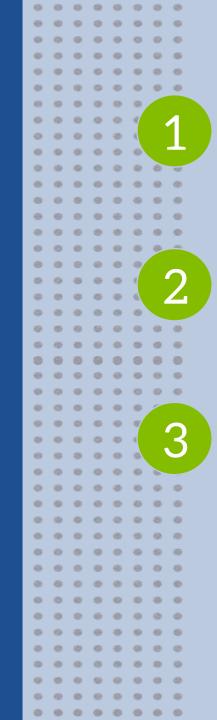
Don't forget the call to action. E.g. 'see our range' or 'buy online today', with a link to your web page.

### **Marketing Materials**

Choose a theme and apply it across all promotions. Sell the experience.

Click here to browse more Christmas ideas and Spread the joy this Christmas season! designs. SHOW HOW MUCH Spread the joy this FESTIVE GIFT VOUCHERS Christmas season Click here to shop ou aift vouchers Poster Email or website banner Poster Email or website banner Spread the joy this Show someone you 'Tis the season to Gift Vouchers Christmas care this Christmas. find the perfect gifts. Christmas season! FESTIVE GIFT VOUCHERS FESTIVE GIFT VOUCHERS FESTIVE GIFT VOUCHERS Festive gifts GIFT VOUCHERS ONLINE NOV Social media post 1 Social media post 2 Social media post 3 Social media post 1 Social media post 2 Social media post 3

### Offline Marketing Materials



#### Posters and digital displays.

Make them bright and eye-catching with clear CTAs.

#### **On-hold messages.**

Never miss an opportunity to encourage voucher sales.

#### Table talkers and printed adverts.

Use area guides or adverts at the back of your menus.

With printed takeaway materials not an option this year, focus on digital channels to get your message across.

### Posters

- Add a frame
- Place on the reception desk
- Put up in the ladies' bathroom

A simple announcement is sometimes enough to make an impression and lead to a sale – see our blog post about <u>The</u> <u>Baader-Meinhoff Phenomenon</u>.





## **Digital Displays**







#### Ipads.

Allow guests to interact with and browse your online gift voucher shop.

#### TV screens.

Keep your vouchers in the mind of your guests by displaying information about them.

#### Front desk PPTs.

Show guests how to find your gift vouchers, should they wish to after their visit.



### **On-hold message**

'Thank you for calling. Please leave a message ...

...and if you're looking for a unique gift this Christmas, why not treat friends and family to a gift voucher for our hotel/restaurant?

Available to buy directly from our website at www.ourbusiness.co.uk.'



# Online

This year, people are less likely to leave their homes to shop for gifts, making it far more likely they will buy online. Be sure to focus on the following channels:

- Regular client e-newsletters and targeted e-shots prior to key sales dates.
- Frequent social media posts mentioning your vouchers. Paid ads if possible. Always with links back to your voucher shop.
- Email signatures with clickable links begin a smooth customer journey for your customers and colleagues.
- Website pop-ups, image boxes and blog posts alert new, interested customers to the fact that you sell gift vouchers.



# Launch

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Ready to go?

- 1. Create an action plan.
- 2. Roll out actions in stages.

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3. Highlight key sales dates.

4. Inform staff.

Action	Week 1	Week 2	Week 3	Week 4	Responsible	Complete
Define Target Market	A			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	The second se	
Existing Mailing List						
Social Media Followers						
Social Media Ad Targets						
Message						
Establish theme/Copy						
Theme ideas - experiences						
Off-line Materials						
Posters						
Flyers						
Tent cards/business cards						
Digital display slides						
Company materials/						
brochures						
On-hold Messages						
Print ads						
On-line						
Client Newsletter						
Social Media organic posts						

### More information



The more people know about your gift vouchers, the more sales will increase.

Contact us on 01761 472911 or email support@one-tree if you have any questions or comments.